SMARTECH

CAPABILITY STATEMENT

Smartech LLC

Software, mobile applications, and AI integration that you own.

COMPANY OVERVIEW

Smartech LLC is a Puerto Rico-based, minority-owned, HUBZone-certified small business. We design and build custom software, mobile applications, and AI integrations for real operations; support prime contractors and subcontractors executing U.S. Federal Government contracts; and provide remote Outsourced IT Services for Puerto Rico businesses. We serve enterprises, government, and institutions in education, healthcare, and the nonprofit sector.

AT A GLANCE

SBA HUBZONE CERTIFIED

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NAICS CODES

541512	Computer Systems Design Services
541511	Custom Computer Programming Services
611430	Professional and Management Development Training
518210	Data Processing, Hosting, and Related Services

Business type: Minority-Owned Small Business

Certification: HUBZone-Certified (SBA)

CORE COMPETENCIES

Custom Software & Mobile Apps

Web platforms, iOS and Android applications, custom MVPs, and CRM/ERP integration.

AI Integration & Automation

Virtual assistants, AI call agents, document automation, smart workflows, APIs, and dashboards.

Governed AI Agents & AI Audit

AI readiness and risk assessment, governance policies, and agents with human approvals, role permissions, and audit logs.

Federal Contract Management

Contract administration and FAR compliance support, program schedules and deliverables, reporting, invoicing, and closeout.

Outsourced IT Services

Remote managed IT: bilingual help desk, patching and device health, Microsoft 365 and Google Workspace, backups, and monitoring.

Learning & Training Platforms

Custom LMS with AI tutors, online registration, and learning analytics.

DIFFERENTIATORS

Minority-Owned & HUBZone-Certified

Aligned with federal supplier diversity goals.

Public Sector Experience

Education, healthcare, and nonprofits.

Agile & Scalable

From a validated MVP to enterprise and government systems.

Bilingual Team

Delivery and support in English and Spanish.

Governed by Design

Human approvals, traceability, and private cloud, LAN, or hybrid deployment.

Expert Technical Team

AI engineers, developers, and cybersecurity advisors.

PAST PERFORMANCE

Ponce Health Sciences University (PHSU)

AI-integrated CRM for student admissions and communication.

San Juan Children's Choir

Custom LMS and online registration for arts education.

MCS Healthcare

Intelligent automation tools for internal processing and training.

POINT OF CONTACT

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